



40-42 Friars Walk
Lewes
East Sussex
BN7 2XW

Tel: 0300 123 0999
Email: foi@secamb.nhs.uk

23rd December 2015

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/15/11/50.

You requested the following information:

I am just emailing to see if it is possible to have the number of 999 calls that you have attended at our stations for heart attacks or suspected heart attacks. I do not need any patient information just times, dates and the station is what we are looking for. Is this possible to have please for the last two years?

Please find our stations that I believe are on your network below:

Stoneleigh
Ewell West
Epsom
Bookham
Cobham and Stoke D'Abernon
Oxshott
Hinchley Wood
Esher
Thames Ditton
Hampton Court
Hersham
Walton-on-Thames
Weybridge
Addlestone
Chertsey
Byfleet and New Haw
West Byfleet
Woking
Brookwood
Frimley
Camberley

Bagshot
Ash Vale
Ash
Aldershot
Farnham
Bentley
Alton
Worplesdon
Wanborough
Guildford
Farncombe
Godalming
Milford
Witley
Haslemere
London Road
Clandon
Horsley
Effingham Junction
Bookham
Virginia Water
Egham

Please see attached our spreadsheet which shows the number of emergency responses made to the above mentioned South West train stations during the period of the financial year 2014/2015 and from 1st April 2015 to 30th November 2015. This information has been located by using the following NHS Pathways categories; Cardiac arrest, Cardiac/ respiratory arrest, chest pain/ cardiac problem and chest/upper back pain, palpitations. These categories have been determined by the Emergency Medical Adviser whilst triaging the 999 call.

I have only listed the month of the responses as due to there being so few responses at some stations, to supply the date and time may potentially provide patient identifiable information.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECAMB) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust